

#### Wednesday, 11<sup>th</sup> February, 2015

	MAIN CONFERENCE		Special Sessions		
Venue: Grand Ballroom I, II, III		Venue: Boardroom I	Venue: Grand Salon		
0830 hrs. onwards	Registration and Networking over Tea/Coffee  Venue: Upper Lobby				
0900 - 1030 hrs.	Engage and experience: The Digital experience Zone	Pre Conference Workshop  (Pre-Registration Required)  6 Steps to Digitally Disrupt Your Favorite Industry!  An interactive workshop based on the Open IDEO innovation methodology, where participants brainstorm and pitch disruptive digital ideas for their favorite industry. The 6 steps are:  1. Understand the digital design challenge 2. Brainstorm ideas 3. Vote on the top	and agile? What can they do to continuously foster innovation and respond quickly to market movements? What changes should they implement to ensure that they can replicate a similar 'start up operational model' across their organisation?		



		categories/industries. 4. Brainstorm digital solutions in small teams. 5. Pitch ideas 6. Select the winning solution.  What you'll learn by attending the workshop: 1. What is digital disruption? 2. Which industries have the most opportunity for disruptive ideas? 3. What is the process for developing successful ideas? 4. What are examples of truly disruptive digital ideas? 5. How do I apply this to my industry/company?  Imran Sayeed, CTO, NTT DATA Inc. & Senior Lecturer, Innovation & Entrepreneurship, MIT Sloan	Show Navneet Kapoor, President & MD, Target India Rishad Premji, Head Strategy, Wipro Vivek Gupta, Senior Advisor to Chairman, Reliance Industries  Chair: Ravi Gururaj, Chairman, NASSCOM Product Council
		Entrepreneurship, MIT Sloan School of Management Naureen Meraj Senior Global Director - Gamification, NTT DATA Inc.& Founder, iGAME	Venue: Grand Salon
	Venue: Pre Function Area	Venue: Boardroom I	
1030 - 1130 hrs.	R Chandrashekhar, President, NASSCOM R Chandrasekaran, Chairman, NASSCOM Ravi Shankar Prasad, Honorable Minister of Communications and IT		



1130 - 1140 hrs.	Presentation of NASSCOM Social Innovation Honors Ganesh Natarajan, CEO, Zensar Technologies BVR Mohan Reddy, Vice Chairman, NASSCOM  Venue: Grand Ballroom I, II, III  The Conference Agenda and what you can't miss  Aruna Jayanthi, Program Chair, NILF 2015  Venue: Grand Ballroom I, II, III		
1140 - 1240 hrs.	Leading Digital: What got you here, won't get you there  Fueled by mobility, analytics, social media, cloud computing, and embedded devices, companies in every industry are mapping their way through the digital realm. Yet some firms are far outpacing others in their ability to drive new value from digital technology. What is the difference? Dr. Westerman will share answers from the new book "Leading Digital: Turning Technology Into Business Transformation." Digital masters do more than just adopt technology. They transform their businesses through smart digital and leadership capabilities. IT and business executives — and their partners — have essential skills to play in the strategic digital conversation. This session will help you be part of it.  By George Westerman, Research Scientist—Center for Digital Business, MIT Sloan Management  Chair: Aruna Jayanthi, CEO, Capgemini India	Cre-Registration Required)  Digital Transformation - A strategic master plan for Europe  Information and Communication technologies are the single most important driver of innovation and growth for national economies worldwide. The session will discuss as to how the adoption of digital technologies across industry sectors and economies in Europe will increasingly drive productivity, sustainable growth and innovation throughout the European economy in a myriad of ways. And how companies can explore this opportunity!	(Pre-Registration Required) 1130 - 1230 hrs.  Adaptive Sourcing for Business Growth and Digital Transformation  Are you ready to identify and handle according to the differentiating business and IT requirements for the digital business transformation? This presentation will provide you with best practices to adapt to these requirements. It will help to prepare and execute transformation at the operational layer, the differentiating business layer and the innovative consumer focused layer!?  By Gilbert van der Heiden, VP - Research, Gartner



		Panel Members: Christophe Châlons, Vice President — Quality , Group Chief Analyst, PAC Group Dr Roland Schuetz, CIO, Lufthansa Francois Enaud, Group CEO, Sopra Steria Heinz Paul, Chairman, BITKOM, Germany  Moderator: Ulrich Bäumer, LL.M.Partner & Attorney-at- Law, Osborne Clarke	
	Venue: Grand Ballroom I, II, III	Venue: Boardroom I	Venue: Grand Salon
1240 - 1330 hrs.	Networking Lunch		
1330 - 1430 hrs.	Rise of the borderless enterprise  Cloud, social, and collaboration technologies are giving enterprises access to an immense, agile workforce. What will be the impact of these developments on the organisation? How can companies leverage this trend to their advantage?  Speakers: Frank Bisignano, CEO, First Data Corporation Dr Karl Ulrich Garnadt, CEO, Lufthansa German Airlines	Session II B: Global View  (Pre-Registration Required)  Africa – Open for Business and Partnership  Possibly the last major economically untapped region, Africa ranks among the faster growing markets worldwide when it comes to deployment of IT. Today, several African countries have an ICT policy in place as well as regulatory	Session II C: Tech for Good 1330 - 1500 hrs.  Innovation for Social Impact  Universally, there exist gaps in delivery of development programs, from intention to execution - India is no exception. It is in addressing this gap that NASSCOM Social Innovation Forum has an effective role to play in addressing this gap, as an all India Enabler. It fosters innovation by concretely supporting social innovators
	Chair: Rajendra S. Pawar, Chairman, NIIT Technologies	bodies that ensure a fair, competitive and enabling environment. The session on	who are addressing this gap with brilliance and ingenuity. The session



Africa would provide a sneak will focus on moving the needle from preview into an emerging business focus on profit and markets. destination and share to problem solving with a wider experience of companies doing economic and social gain for India at business in Africa. large. Panel Members: Peter Jack, Director General, **Panel Members:** NITDA, Nigeria Dinesh Malkani, President, Cisco Victor Kyalo, Ag, CEO, ICT India and SAARC Authority En Venkat, Managing Partner, **Aavishkaar Frontier Fund** Moderator: Gurmeet Singh, Prabir Purkayastha, Director -Africa Specialist, AVASANT Office of Social and Economic Justice, ThoughtWorks Venue: Boardroom I Venue: Grand Ballroom I. II. III 1430 - 1515 hrs. Session III A: CEO Insights Session III B: Tete-a-Tete Moderator: Mohit Thukral, Sr. VP, Genpact Running the digital marathon: Identifying the (Pre-Registration Required) 1500 - 1530 hrs. winning trail! What should be the game plan for Technology **Make Digital Real** companies to remain competitive in this digital age? AS REAL AS YOU MAKE IT: How the competition of future would look like? How can How to Transcend the service providers adjust to this new reality where they **Digital Fairy Tale** are being challenged by small and emerging companies? What can they do so that they can be agile The digital enterprise is not a and ahead of the technology curve consistently? How fairy tale. Digital experiences should Tech companies lay the foundation for web. social and mobile - that organizational change to manage digital age? empower employees and delight customers are as real as you Panel Members: can make them. But you likely & CEO, Tata N. Chandrasekaran, MD will hear stories about how the **Consultancy Services** digital enterprise will more or Paul Hermelin, Chairman and CEO, Capgemini less build itself, how it can be simple and easy and risk free, or



	Moderator: R. Sridharan, Managing Editor, ET Now	how you will have time to sort it all out.	
		But digital transformation is no magic trick. It's real work that requires real expertise. Digital is complex, the stakes high, and the opportunities too great to ignore—and it's your job to turn it into reality. You will have to build the experiences that change the way your company interacts with customers and partners. The business will not transform itself. You have to do it, and time may be running out.	
		With <b>KK Natarajan</b> , CEO & MD, <b>Mindtree</b>	
	Venue: Grand Ballroom I, II, III	Venue: Boardroom I	Venue: Grand Salon
1515 - 1600 hrs.	Networking over Tea/Coffee		
1600 – 1705 hrs.	Session IV A: Quick Grabs	Session IV B: Leader to Leader Talk	Session IV C: Roundtable Discussion
	Theme: How to be ahead of Disruptions!	1545 - 1630 hrs.	(Pre-Registration Required) 1545 - 1645 hrs.
	Every advanced step in technology is taken to be the "next big thing". However, not every breakthrough will alter the economic and socxial landscape, alter the way we live and work. This session looks at technologies that have disrupted the status quo and those that have	The Looming Abyss: The Digital Talent Gap and how to bridge it	Digital Business Transformation: How Firms Should Embrace Disruption
	potential to, in the near future  Chair: Rajan Anandan, MD, Google India	With the rapid digital growth, there exists a digital talent gap	You know that becoming a digital business is urgent. But, heads-down



1605 - 1625 hrs.

#### The Power of Simple

Growing complexity in the economic and business spheres is becoming the hallmark of the 21st century. As a result organizations are becoming increasingly complex in the structure and processes. This complexity hampers efficiency and agility in operations in the long run. What are the fundamental principles of simplicity every organization should follow? How can organizations simplify operations and effectively function in this increasingly digital world?

By Ken Segall, Former Creative Director, Apple

1625 - 1645 hrs.

#### **Software Defined World**

Imagine a world where your car knows your driving habits, where your clothing will tell your heart rate, and where the thermostat in your house knows how you like the room temperature at 2 a.m.

Everything you just imagined is real and now... but there's more.

Join Jeremy Burton as he takes us on a journey through this world.

- Come learn how a software defined world is creating huge, unprecedented opportunities in industries such as retail, automotive, and transportation.
- Learn how doing business and providing a customer experience will help you build and sustain your competitive advantage in software defined world.
- Gain expert industry insights on the evolution of this world from the past, through the present, and into the future and how data management will be to surviving.

today, with today's workforce lacking requisite skills. This gap is only expected to widen going forward. To cite an example, in 2015 only a third of the 4.4 million Big Data jobs are expected to be filled. Given this scenario, how can organizations bridge the skills gap? What can they do to align training efforts with their digital strategy? Which digital skills will be the most relevant over the next 5 years?

Panel Members:
Milind Kamat, Executive VP and CEO, Atos India
Peter Bendor Samuel,
Founder & CEO, Everest
Sandeep Chaudhary, CEO,
Aon Hewitt

Moderator: Som Mittal, Former President, NASSCOM

over journey maps and capability audits, many firms still miss the big picture: Polishing up your existing digital channels and plans won't be enough to battle against digital disruptors and competitors. You must master both diaital customer experience and operational excellence. Most firms can't do this alone. They'll have to connect digital resources inside and outside of the company and leverage networks of partners to compete. Join Dane Anderson as he shares Forrester's insights to digital business transformation and set the path for your journey to digital mastery.

- How far along are firms in their mastery of digital customer experience and operations?
- What role do digital ecosystems play in your digital business transformation?
- How are innovative companies leveraging internal and external partners to bring new value to customers?

**By Dane Anderson,** VP - Research Director & Region Manager Serving ClOs, **Forrester** 

**Chair: Sameer Arora**, VP & Head Digital One, **Syntel** 



	A software redefined world is here! Are you ready?		
	By Jeremy Burton, President - Product and Marketing, EMC Corporation  1645 - 1705 hrs.		
	Monetizing the Internet of Things: Extracting Value from the Connectivity Opportunity		
	The staggering potential size-of-the-prize has certainly caught the attention of the world's business community. In a recent survey of senior business leaders around the globe, 96% said their companies would be using IoT in some way within the next 3 years. However, there is a catch – most organizations are yet to derive significant commercial value from IoT.		
	By Malcolm Frank, Executive VP – Strategy & Marketing, Cognizant		
	Venue: Grand Ballroom I, II, III	Venue: Boardroom I	Venue: Grand Salon
1705 - 1750 hrs.	Session V A: Panel Discussion	Session V B: Tete-a-Tete	Session V C: Analyst Corner
	Game plan for the 'Digital CXO'	(Pre-Registration Required) 1700 - 1730 hrs.	The Eight Ideals of the As-a- Service Economy: How India's
	What are the different types of barriers affecting the CXO in the new digital landscape? What should be his decision paradigm for operating effectively today? What could be the game plan for building a sustainable	Flipping to Digital Leadership	
	operating model for the future?	<b>By CP Gurnani</b> , Managing Director and CEO, <b>Tech</b>	We've thrived on new innovations and disruptions for the last five decades, from mainframes to Client/Servers to
	Panel Members:	Mahindra	ERP to web-based architectures to
	Dr. Martin Hofmann, Global CIO, Volkswagen Mike Thompson, SVP - Global Commercial		cloud computing. The only difference, today, is the pace of change and
	Strategy & Platforms, <b>GSK</b>		innovation is considerably more



Moderator: Gilbert van der Heiden, VP -Research. Gartner

aggressive - digital technologies such as mobility, analytics and social are generating new business value when legacy business processes are dragged into a digital business environment, while new developments in robotic automation platforms are making it much easier to create fluid workflows for operations to become more efficient. On top of that, add the possibilities of artificial intelligence, cognitive applications and advanced data science, and you have a maelstrom of immense change and new complexity challenging the status quo of corporate systems and processes. Looking at this next evolution of value, it is coming from "As-a-Service" technology-driven advances that directly enhance employee, partner and consumer effectiveness.

This emergence of As-a-Service represents the most disruptive series of impacts to the traditional services industry that we have seen – and those legacy service providers and enterprises still thinking this is a passing fad... it may already be too late.

HfS Research's President and CEO, Phil Fersht, will discuss how the emerging As-a-Service Economy is changing how we run our businesses and our professional lives – and how India's ambitious services providers can get ahead to be effective "Brokers



	Venue: Grand Ballroom I, II, III	Venue: Boardroom I	of Capability" in the new order of business.  By Phil Fersht, CEO, Hfs Research  Venue: Grand Salon
1750 - 1820 hrs.	Session VI A: Story telling		
	Making Ideas go Viral!		
	By Nancy Frates, Ice Bucket Challenge		
	Chair: Arvind Thakur, CEO and Joint Managing Director, NIIT Technologies		
	Venue: Grand Ballroom I, II, III		
1900 hrs. onwards	NASSCOM Global Leadership Awards		
	Chief Guest: Mr Rajeev Pratap Rudy, Minister for	Skills and Entrepreneurship	
	Followed by Cocktails & Dinner		
	Venue: Exhibition Grounds, Grand Hyatt		_
2200 hrs. onwards	The NILF After Party (By Invitation only)		
	Sponsored by Tech Mahindra		
	Venue: Grand Salon		



#### Thursday, 12<sup>th</sup> February, 2015

	MAIN CONFERENCE		BREAK AWAYS	
Venue: Grand Ball	room I, II, III	Venue: Boardroom I	Venue: Grand Salon	
0800 – 0900 hrs.	Registration and Networking (only for delegates who have Venue: Upper Lobby	e not registered on Day 1)		
0905 - 0920 hrs.	Japan - India Collaboration  By Ryoji Fukaya, President & CEO, NTT DATA Asia Pacific Pte. Ltd.  Venue: Grand Ballroom I, II, III			
0920 – 1020 hrs.	Session VII A: Quick Grabs  Theme: Digital Enablers : The Stepping Stone of a Digital Future  With technology pervading every aspect of the global economy, there is growing awareness among companies to leverage digital	Session VII B: Analyst Corner  (Pre-Registration Required) 0930 - 1030 hrs.  Navigating the Robotics Process Automation	Session VII C: Tech for Good  0930 - 1100 hrs.  CSR Opportunities for Inclusive India	
	to their benefit. Digital enablers - the digital tools helps transforming industry digitally. What are the tools and technologies which can be used as Enablers to leapfrog the Digital Transformation Journey?  Chair: Bharat Desai, Chairman and Co-Founder, Syntel	Robotic Process Automation (RPA) undermines the established labor arbitrage model of outsourcing. But for forward-looking service providers, RPA	India has grown at a rapid pace in the last two decades and its global standing is on the ascendancy. However, a huge part of our society is not able to reap the benefits of this	



0920 - 0950 hrs.

#### **Our Digital Future**

The incredible pace of change is pushing every company to become a digital company. What does this mean for our digital future? Join Padmasree Warrior, Cisco's Chief Technology & Strategy Officer, to ask questions and hear how digital infrastructure is crucial to realizing the potential of the Internet of Everything.

**By Padmasree Warrior**, Chief Technology & Strategy Officer (CTSO), **CISCO** 

0950 - 1020 hrs.

#### Innovation at Scale

Our world is full of challenges that affect the lives of billions of people. Solving them calls for creating new industries, business models and product categories. Most importantly, it requires a new approach to innovation. In his talk, Mo will discuss Google [X]'s approach to "Moon Shots" and how this should become part of every organization's strategy.

By Mohammad Gawdat, VP - Business Innovation, Google X

Venue: Grand Ballroom I, II, III

represents an opportunity to grow market share and deliver a new level of strategic value.

This session will examine challenges and opportunities related to RPA, focusing on implications for service providers and keys to competing effectively and succeeding in the age of RPA.

By Chip Wagner, CEO, Alsbridge

Chair: Chandrashekhar Kakal, Chief Operating Officer, L&T Infotech

Venue: Boardroom I

growth.

With the CSR 2% law, the corporates have been entrusted with the responsibility to address these challenges. This session will talk about how best you can utilize your CSR funds, to make India truly inclusive, drawina inspiration from innovative models and global practices.

Panel Members: Amit Prof. Lahiri. Centennial College, Toronto Amit Agarwal, Sr. VP -Learning & Development, Genpact Nandita Das. Social activist & celebrity Neeraj Agarwal, Senior Partner & Director, Boston **Consulting Group** 

Moderator: Ganesh
Natarajan, Vice Chairman
and CEO, Zensar
Technologies & Chairman,
NASSCOM Foundation

Venue: Grand Salon



1020 - 1115 hrs.	Session VIII A: Panel Discussion	
	Enterprise of the Future: Are the Providers ready?	
	The session's objective is to discuss the disruptive impact of global forces on enterprises world-wide and therefore, paint a picture of the enterprise of 2025 and the resulting industry landscape. The Enterprises of the future, thus, create sharp implications for Providers as we know them today. As lines blur between traditional definitions of service lines (e.g., engineering and IT), Partners of the Future will have to straddle multiple spaces, all at once. With new business models, new players are poised to capture significant market share. The next 10 years will be defining for the competitive landscape of the Digital Partners of the Future.	
	Panel Members: Chetan Dube, President & CEO, IPsoft CP Gurnani, MD & CEO, Tech Mahindra TK Kurien, CEO, Wipro Ltd Neelam Dhawan, MD, Hewlett Packard India	
	Moderator: Noshir Kaka, Managing Director, McKinsey	
	Venue: Grand Ballroom I, II, III	
1115 - 1145 hrs.	Networking over Tea/Coffee	



1145 - 1230 hrs. Session IX A: Track Session Igniting Customer Connections The ubiauitous social media till now and emerging Internet of Things ensures that companies can collect data on consumer preferences on a continuous basis but how do you create a strong customer connection that will last in this ephemeral digital environment? What differentiates diaital marketing "leaders" from the "also rans" and ignite a long lasting profitable relationship. **Panel Members:** Andy Frawley, CEO, Epsilon

Session IX B: Track Session

The Digital Transformation Symphony: When IT and Business Play in Sync

IT-business relationship in most organizations often fractious rather than harmonious. **Business** teams often find the IT department's high costs and lona implementation timelines unacceptable. addition, IT leaders are faulted for not speaking the language of business. How can you redesign the IT department to unlock digital innovation: How can you create strong digital platforms?

Panel Members: Catherine Doran, Group CIO, Royal

Justin Erbacci,

VP - Customer

Session IX C: Track Session

1145 - 1250 hrs.

Incubating Disruption

Today, accumulated resources, established brand and industry experience are not enough to guarantee continue success incumbent firms. Innovation is at the heart of building a strategy to win. So how do companies break off the inertia, stay agile and act fast? The session will explore how firms proactively incubate innovation. disrupt business models and what the are best practices in industries to incorporate this as part of company's culture

Panel Members:

Session IX D: Global View

(Pre-Registration Required) 1115 - 1215 hrs.

**Japan Rising** 

The India-Japan relationship is at an inflection point and this comes at a very appropriate time because Japan finds itself fighting to re - define /capture its market share in these times of fierce competition in the Global marketplace. This session would discuss and bring to the fore challenges. opportunities strategies for Indian companies to work with the Japan companies. Japan considers India as one of its preferred partners and is warming up for much greater partnership post FTA between two nations.

The Session would discuss - how Japan and India can develop stronger economic relations while sustaining a healthy environment for investment, market innovation, and overall closer strategic ties.

Panel Members: Hiroshi Nishino, President & CEO, Proseed Corporation NV "Tiger" Tyagarajan, President and CEO, Genpact Session IX E: Tete-a-Tete

(Pre-Registration Required

1145 - 1230 hrs.

Who will win? Will technology trump over humans?

By the end of 2015 not all of our colleagues will be human and that will be the norm. The relationship between man and machine will no longer be the domain of sci-fi movies but a part of everyday life at work.

Technology maturity means that the cognitive revolution and widespread application of artificial intelligence inevitable. It's a revolution to be embraced, not feared. The session would focus on how true AI will impact humanity, healthcare and finance< unleashing the potential of human creativity while redefining roles, accepting our byte-based brethren. and transforming the very nature of what it means to be human.

By Chetan Dubey, CEO, IPsoft



	Experience and Technology, Star Alliance  Moderator: Samir Dhir, Executive Vice President, Chief Delivery Officer & Head, India Operations, Virtusa	Mail Giri Durbhakula, VP & CIO, National Pen  Moderator: Bhaskar Ghosh, Group Chief Executive — Technology Delivery, Accenture	Jeremy King, SVP and Chief Technology Officer, Walmart Labs Paul Coby, IT Director, John Lewis Manish Prakash, Director, Airtel Mritunjay Singh, COO, Persistent Systems	NTT DATA Toshimi Yamanoi, VP – Automotive Technology, KPIT Technologies Ltd.	
1230 - 1315 hrs.	Venue: Grand Ballroom I Session X A: Track Session  Financial Institutions of the future: Digital, virtual and omnipresent The growing incorporation of IT and digital in the financial services industry is transforming customer interaction, service delivery and	Venue: Grand Ballroom II Session X B: Track Session  Good, Bad, Ugly: The World in 2020  How do you visualize the digital world of 2020? Which are the top 5 technologies likely to be game changers? What will be their impact on the global economy? Which technologies are	Moderator: Sushma Rajagopalan, MD, ITC Infotech  Venue: Grand Ballroom III	Venue: Boardroom I	Venue: Grand Salon

### **NASSCOM®**

	operational	past their peak and		
	frameworks. What	are likely to recede?		
	are the new	What factors will		
	technology	threaten digital		
	developments that	economy growth?		
	are likely to be	What will the future		
	relevant to the	of cyber-attacks look		
	financial services	like?		
	industry? How will			
	the financial	Panel Members:		
	services industry	Chip Wagner,		
	integrate these	CEO, Alsbridge		
	developments	•		
	going forward?	Dane Anderson,		
	What will be the	Vice President -		
	role of social media	Research Director		
	and mobile media	& Region		
	applications in this	Manager,		
	regard?	Forrester Serving		
		CIOs, Forrester		
	Panel Members:	John Keppel,		
	Peter Jacobs,	Partner &		
	CIO, ING	President, North		
	Rahul Samant,	Europe & CMO,		
	Chief Digital	ISG		
	9	136		
	Officer, AIG			
		Moderator:		
	Moderator:	Pramod Bhasin,		
	KK Natarajan,	Founder, Genpact		
	CEO & MD,			
	Mindtree			
	Venue: Grand	Venue: Grand		
	Ballroom I	Ballroom II		
1315 - 1415 hrs.	Networking Lunch			
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Track Session Thriving in a of Big World Data The consumer world of 2020 will look radically different from today. Most devicestelevisions. cars. watches, toys, light bulbs. and home appliances—will be digital. Consumers increasingly access and control their connected products remotely, usina personal devices. Massive streams of complex, fastmoving "big data" from these devices will be stored as personal profiles in the cloud. How can companies leverage massive data bank to their advantage? What are the key success factors

Session XI A:

needed to thrive?

1415 - 1500 hrs.

Session XI B: Track Session

# Rewiring the Customer Experience Digitally

The importance of customer experience organizations cannot understated. Some studies have indicated that organizations can lose as much as 20% of their revenues due to poor customer experience. So. given the importance of the customer experience. organizations doing enough to create a compelling experience for their customers in the digital domain? How can organizations master the new rules that will help them drive lasting customer engagement in a Session XI C: Track Session

## The Future of Cloud

The cloud environment today is at a nascent stage and is likely to witness substantial development over the next few years. Going forward what the cloud is environment expected to look like? Will there be more specialisation from the current laas, Paas, and Saas? What will the data center of 2020 look like? Are there likely to be any disruptions in the cloud computing space over the next 5 years which could radically change the way it operates today

Session XI D: Global View

(Pre-Registration Required) 1415 - 1515 hrs.

# Latin America - Exploring the 'new' markets for Collaboration and Growth

The economic prosperity in Latin America and the adoption of technology by the countries in the region is slowly but surely creating opportunities for Indian IT industry. LATAM has the necessary baseline infrastructure and skill set to develop a local IT industry and unlock a huge market potential.

The session would provide a new perspective into an emerging destination and share experience of companies doing business in the Latin American region.

#### **Panel Members:**

Alexander Mora, Minister of Foreign Trade, Costa Rica Govil, Anupam Partner, Avasant & President. Avasense Augusto Castellanos. Country Director. **Proexport** Arnoldo Rubén Soto Delgado, President of Softex, **Brazil** 

**Session XI E:** Panel Discussion

1415 - 1515 hrs.

# Indian digital technology companies: the rise of "Global Challengers"

Digital technologies/products play in a dynamic and fast paced market segment, where "grow fast or die" is the measure of success. Industry leaders lay out the key pivots in the new era to accelerate the path to create billion dollar plus valuations.

#### **Panel Members:**

Atul Jalan, MD & CEO, Manthan Avinash Vashistha, MD, Accenture India Sandeep Singhal, Co Founder, Nexus Venture Partners Vishal Gondal, CEO and Founder, Goqii

Moderator: Mukesh Butani, Chairman, BMR Advisors



	Panel Members: David C. Webb, CIO, Equifax Manish Chaudhary, MD, Pitney Bowes  Moderator: NV "Tiger" Tyagarajan, President and CEO, Genpact	Panel Members: Rohit Kapoor, CEO, EXL Sean Narayanan, Chief Business Officer, Liquid Hub  Moderator: Philip Fersht, Founder & CEO, Hfs Research	Panel Members: Bharat Shyam, Founder & COO, Silk Cloud Irving Tan, President (Asia- Pacific and Japan), CISCO  Moderator: Akhilesh Tuteja, Head — Technology Vertical, KPMG	Luis Derechin, Partner, Nearshore Delivery Solutions, Mexico  Moderator: Pramod Bhasin, Founder, Genpact	
	Venue: Grand Ballroom I	<b>Venue:</b> Grand Ballroom II	Venue: Grand Ballroom III	Venue: Boardroom I	Venue: Grand Salon
1500 - 1530 hrs.	Networking over 1	Tea/Coffee			
1530 - 1635 hrs.	Session XII A: Qu	ick Grabs		Session XII B: Panel Discussion	Session XII C: Master Class
	Surviving digital adapt to the digital	Darwinism: How lill world	can organizations	1600 - 1700 hrs.	1545 - 1645 hrs.
	having significant im But are business lea	ences - social, analytics pact on the internal org aders cognizant of the	ganization functioning. se changes and their	Digital infrastructure: keeping up or getting ahead?	"istrategy": Using Apple's playbook for digital success
	make to mirror chang	al organizational changes in the external industry ges in the external industry ganization processes a digital wave?	stry environment? How	The business landscape as we know it is at a unique inflection point. The combination of cloud	Are there any fundamental rules for success in digital marketing? Why do some marketing campaigns fail to hit



Chair: Sri Krishna, CEO, Hexaware Technologies Ltd

1535 - 1555 hrs.

#### Journey of the CIO

The world outside is changing faster than most companies can follow inside. Disruptors popping up and kill existing traditional business models. Most of the companies react by focusing on performance and efficiency. This is a dead end strategy because reducing cost, increasing efficiency have their limits. Successful players will be those who create value with new business models or change their operations in a disruptive way.

#### By Rudi Peeters, CIO, KBC Group

1555 - 1615 hrs.

Retail 2020

By Mike McNamara, Group CIO, TESCO Group 1615 - 1635 hrs.

#### Is your IT team fit for the Digital Transformation?

Digital Transformation will have an impact on virtually any company in small or large scale. Basically any business model will at least evolve or eventually change more dramatically. This implies the proper IT support from within our outside and puts an enormous stress on your IT organization. How did Daimler's IT evolve to cope with the increasing requirements in the last years and what is on the radar for the future will be presented in this speech.

By Dr. Michael Gorriz, CIO, Daimler

computina and continually evolving smart phones and connected mobile devices is changing the consumer landscape with a strong impact on consumers and businesses alike. Everybody is working their way through a maze of choices. The right technology partner will mean a tectonic shift in the way corporate strategy is perceived in the boardroom and to every individual employee.

This panel discussion will look at the critical role technological infrastructure plays in ensuring scalability, security, a seamless customer journey – all in line with staying ahead of the curve.

#### **Panel Members:**

Amit Sethi, CIO, Axis Bank Peter Jacob, CIO, ING Sandipan Chattopadhyay, CTO, JustDial Tri Pham, Chief Strategy officer, Tata Communication

Moderator: Neeraj Aggarwal, Senior partner and Director, BCG the bulls eye? Where do they fail? What are the common themes connecting successful digital strategies? How can organizations ensure they consistently connect with the customer via their campaigns?

By Ken Segall, Former Creative Director, Apple



	Venue: Grand Ballroom I,II,III	Venue: Board Room1	Venue: Grand Salon
1635 – 1705 hrs.	Session XIII A: Keynote		
	How Analytics Is Transforming Competitive Strategy		
	The session will provide an overview of the megatrends in analytics, and discuss the implications for competitive strategy. Dr. Kislaya will provide illustrative examples of how analytics has shaped the strategic landscape for different types of firms, and what the key features of the analytics ecosystem are. Finally, speaking to the themes of the conference, Dr. Kislaya will share his conclusion that "disruption," "the implications of big data for IT companies (from both a human resource and infrastructure viewpoint)," and the "enabling environment/digital infrastructure" are all important parts of the story, and that he sees them as having an important part in the overall narrative.  By Dr. Kislaya Prasad, Research Professor, Smith School of Business - The University of Maryland, College Park  Chair: Saurabh Srivastava, Chairman, Steria India		
	Venue: Grand Ballroom I,II,III		
1705 - 1750 hrs.	Session XIV A: Panel Discussion		Session XIV B: Analyst Corner
	Leadership for disruptive innovation: How to be the catalyst for organizational Innovation		1700 - 1800 hrs.
	Disruptive leadership is being promoted as a new trend that is key to fostering innovation and ensuring high employee engagement. Why do disruptive ideas need equally disruptive leadership? What		Implications for the New Normal in Global Services
	are the leadership competencies required for fostering disruptive innovation? How can leaders change their mindset and behavior to be the catalysts for innovation?		Three trends are changing direction of global services. Highlights include



	Panel Members: Aditya Ghosh, President and Executive Director, InterGlobe Aviation Limited Pravin Rao, Chief Operating Officer, Infosys Rajiv Bajaj, MD, Bajaj Auto  Moderator: Salil Parekh, CEO Application Services - United Kingdom, North America, Asia-Pacific & Global Financial Services, Capgemini		technologies changing how services are delivered, expectations for value beyond arbitrage and changing influence in enterprise decision-making. Attendees will learn how new business models allow purchasing and consuming services in new ways and how to adapt to "new normal" conditions.
	Venue: Grand Ballroom I, II, III		By Peter Bendor Samuel, Founder & CEO, Everest
1750 - 1820 hrs.	, ,		Venue: Grand Salon
1750 - 1820 NIS.	Session XV A: Story Telling		
	How I did it!		
	By Chetan Maini, Founder, Reva		
	Venue: Grand Ballroom I, II, III		
1730 - 1900 hrs.	YOUKOSO - Networking Reception with the Japanese Dele	egation	
	Courtesy, NTT DATA		
	(By Invitation only)		
	Venue: Poolside, Grand Hyatt		
1900 hrs. onwards	Entertainment Evening & Gala Networking Dinner		
	Venue: Exhibition Ground, Grand Hyatt		



### February 13<sup>th</sup>, 2015

MAIN CONFERENCE  Venue: Grand Ballroom I, II, III		BREAK AWAYS	
		Venue: Boardroom I	Venue: Grand Salon
0915 - 0930 hrs.	Ice Breaker session: The Indian Selfie  Venue: Grand Ballroom I, II, III		
0930 - 0940 hrs.	Setting the Context and Key takeaways  By Dinesh Malkani, MD, Cisco India and Co-host, NASSCOM India Leadership Forum  Venue: Grand Ballroom I, II, III		
0940 – 1025 hrs.	Session XVII A: In Conversation  India in 2020: Enablers and Blockers of Digital India  Speakers: RS Sharma, Secretary, Ministry of Communications and IT		Session XVII B: Analyst corner  Dominate Digital Disruption Before it Dominates you
	Chair: BVR Mohan Reddy, Chairman, Cyient		Companies succeeding in the digital era have done so because of their understanding of what it takes to build an organization in the digital age. Given we no longer sell products or services, the world of digital requires us to focus on experiences



1025 - 1120	Venue: Grand Ballroom I, II, III Session XVIII A: CEO Agenda	Session XVIII B:	and outcomes. We move from selling products to keeping brand promises. As with past transformations, organizations must prepare to move ahead of these social, organizational, and technology shifts or be left behind as digital business disruption becomes a necessity.  By R Ray Wang, Principal Analyst & CEO, Constellation Research  Venue: Grand Salon  Session XVIII C: Panel
hrs.	How digital is redefining businesses in India?	Roundtable Discussion	Discussion
	Entertainment and healthcare are two key sectors that are key to the vision of	1100- 1145 hrs.	1030 – 1130 hrs.
	Connected India. Hear two leading CEOs share their perspectives on how technology is redefining business. The session will showcase how digital technologies are being adopted in the country, innovative models of reaching the consumer and opportunities that exist for building transformative products and services.	Global Outsourcing Atlas  Cost advantages and	100 smart cities: How to lead the way?  To continue with rising urbanization, we will have
	Speakers: Sangita Reddy, MD, Apollo Hospitals Enterprise Limited Sidharth Roy Kapur, MD, Disney	the availability of skilled labour were triggers of the outsourcing model. The model has gained	to invent and redesign new cities to enable better quality of life and use resources more efficiently. The internet of things
	Moderator: Keshav Murugesh, CEO, WNS	traction with organizations gaining scale, looking to	encompasses the technologies and



the leverage global talent mix, and alleviate the various geopolitical threats. The session discusses the potential locations companies can explore and the strategies which companies employ to get the right portfolio mix.

which should

breakthroughs which are critical to lay the foundation of smart cities. Smart cities will have to provide the required digital infrastructure to empower and enable citizens. In the session, the panel discuss framework innovation and how to lead the way for making this a reality for all

#### Speakers:

Gary P. Nowak. Partner. **Business** Performance KPMG Services. Advisory (China) Limited Jeff Lande, President, The Lande Group LLC Robert Janssen. Vice President International Relations, Assespro, Brazil

Chair: Ankita Vashistha. CEO. **Tholons** 

Venue: Board Room 1

Venue: Grand Ballroom I, II, III

#### **Panel Members:**

**Abdullatif** Almulla, Chief Business Development Officer -Dubai Holding, CEO -**SmartCity Dubai** Karuna Gopal, Founder, Foundation **Futuristic Cities** PH Kurian, Principal Secretary, **Industries** and IT, Government of Kerala Sumit Chowdhury, President, Reliance Jio

**Moderator:** Leslie Demonte, Editor, Mint



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				Venue: Grand Salon
1120 - 1150 hrs.	Networking over Tea/0	Coffee		
1150 - 1250 hrs.	Session XIX A: Track Session	Session XIX B: Track Session	Session XIX C: Track Session	1200 - 1300 hrs.
	Technology Enabling Governance: What are the key building	The Indian CIO agenda: What's keeping them Awake!	Decoding the Hyper Connected Consumer	NASSCOM Annual General Meeting
	India has embarked on massive initiatives to connect the country and provide citizen services. At the same time, the Make in India initiative aims to bring global IT hardware and software majors to innovate in India. This session showcases how the government is thinking about this and how can the industry partner in this.  Panel Members: Ajay Kumar, Joint Secretary, DEITY, Ministry of Communications and IT Aruna Sundarajan,	What are the top 3 priorities for CIO's in India today? What are the types of challenges they face today? Which are top 3 technology trends that will impact their organization? Will the SMAC stack be an important lever for growth? Is there a large divergence between the priorities and challenges of global CIOs and their Indian counterparts?  Panel Members: Anil Jaggia, CIO, HDFC Bank Manish Choksi, CIO, Asian Paints Rajesh Singh, CIO & EVP, Ford Direct	The hyper- connected world is today's reality. Today's consumers are asking companies to engage with them directly, and on a personal level. Companies err if they don't integrate digital strategy into their overall strategic plan. Understanding trends in mobile, media, cloud is critical to embracing the hyper- connected era. Each of these trends offers significant opportunities as well as obstacles. This session will focus on the challenges and solutions to these trends and specify strategies that companies need to focus on to be future	(only for NASSCOM members)



	Head, NOFN, Department of Telecommunications  Venue: Grand Ballroom I		Panel Members: Harish Bijoor, CEO, Harish Bijoor Inc. Rajjat Barjatya, MD & CEO, Rajshri Entertainment Suneet Singh Tuli, CEO, Datawind  Moderator: R Ray Wang, Principal Analyst & CEO, Constellation Research  Venue: Grand Ballroom III	
1250 - 1400	Networking Lunch			
hrs. 1400 - 1430 hrs.	Drawing on his recent bodin the United States throtechnology and market dein India. Specifically, mofrom constraints and ineffirmargin structures.	erything: How the Re ok and extensive research ough "Web 2.0", David out evelopment that will propel to bile-enabled consumers, r iciencies, and new digital br	and investing experience lines the three pillars of the future of E-commerce marketplaces unshackled ands that redefine typical	



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	Venue: Grand Ballroom I, II, III	
1430 – 1530	Session XXI A: Panel Discussion	
hrs.	COSTON AND ALL WHO DISCUSSION	
	The winning mantra of 'The young and restless'	
	In today's connected digital world what is the winning formula which will take an enterprise to the next level. All the speakers will share their journey and discuss the 'think different' mantra of success.	
	Panel Members: Amar Goel, CEO, Komli Deep Kalra, CEO, MakemyTrip Kunal Bahl, CEO, Snap Deal	
	Moderator: Shireen Bhan, Managing Editor, CNBC TV 18	
	Venue: Grand Ballroom I, II, III	
1530 - 1615	Session XXII A: Celebrity Keynote	
hrs.	Rising above the ordinary	
	By Vidya Balan, Actress, Indian Film Industry	
	Chair: Atul Nishar, Chairman, Hexaware Technologies	
	Venue: Grand Ballroom I, II, III	
1615 - 1645	Networking over Hi-Tea	
hrs.		