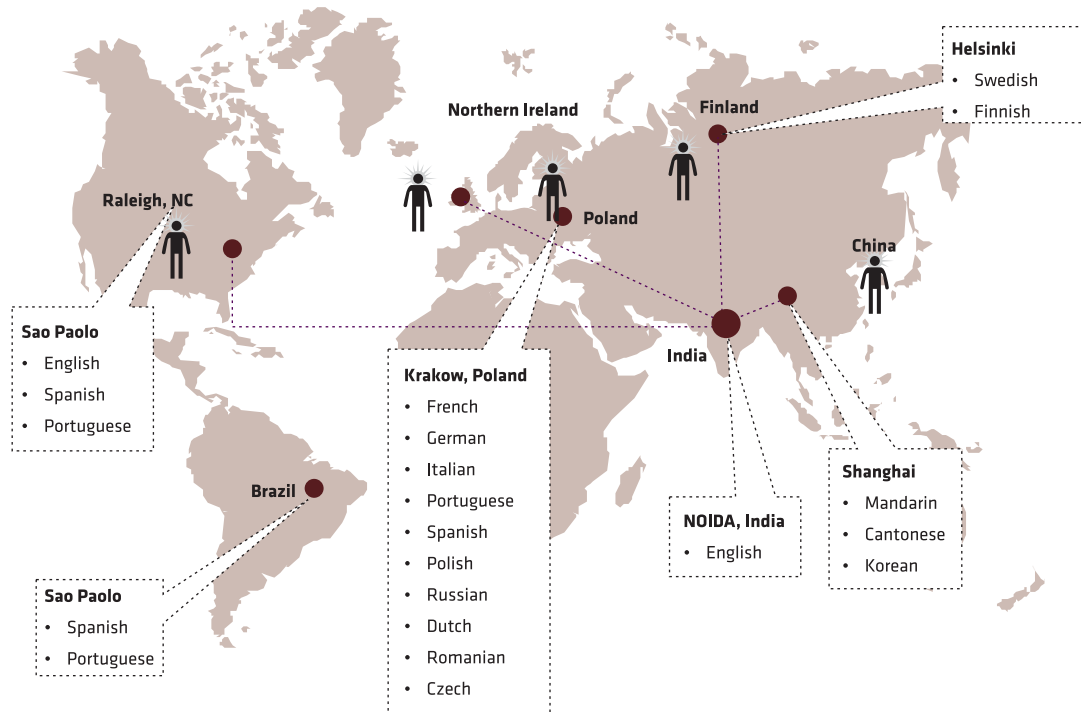


Case Study - HCL's Offering end-to-end RIM across all tower services*



Note: * Except Finland which is currently offering only helpdesk and desktop management services