



Ritesh Idnani
Senior Vice President and Chief Operating Officer
Infosys BPO

Ritesh has been with Infosys since 1999. In his current role as the Chief Operating Officer of Infosys BPO, he is responsible for helping the unit meet its financial, operational and revenue goals. He focuses on managing global operations, sales and client relationships, driving best practices, cost efficiency, and end-to-end solutions.

Before assuming his current role in 2010, Ritesh was the global head of sales and marketing and the business head for financial services, healthcare and emerging markets. He successfully helped scale the BPO business from US\$ 43 million in fiscal 2005 to US\$ 427 million in fiscal 2010. He was also acknowledged by FAO Today as a "superstar", instrumental in scaling the BPO business for Infosys in 2008. Ritesh was also nominated by Shared Services Outsourcing Network (SSON) as one of the top six sell side visionaries in Europe and North America in 2011.

Prior to moving to the BPO business, Ritesh was heading the sales organization for Banking and Capital Markets (now Financial Services) at Infosys where he scaled the business from US\$ 30 million in fiscal 1999 to US\$ 500+ million in fiscal 2005.

Ritesh started his career with Citigroup and PricewaterhouseCoopers. He holds a bachelor's degree in economics and accounting and an MBA in finance and marketing. He has also completed his executive education at the Wharton Business School.