



**Ratna Pawan**

**Global Head - Security Risk, GSCs & Technology  
HSBC Operations, Service and Technology – Operations  
HSBC Electronic Data Processing India Pvt. Ltd**

A go-getter and self-starter with more than 20 years of professional experience in Banking and Finance organizations across Risk Management (Internal Control, Business Continuity, Physical security, Fraud Risk , vetting & Information Security), Retail Banking, Branch Management, Sales, Back Office Operations, etc.

Strong professional exposure in startup organizations as well as complex organization structures in Indian and foreign Banks; with proven track of delivering desired results.

Ratna Pawan heads Security Risk, a function that encompasses Business Continuity, Information security, fraud risk, staff vetting & physical security risk , for HSBC Offshore operations & technology . The team supports 24 Operations Sites with circa 40000 FTEs across 07 countries & 8 Technology sites with circa 20,000 FTEs across strategic locations in 04 countries.

Ratna has spent most of her professional life in Banking & Financial Services, with over 22 years across a spectrum of Banks covering HDFC Bank, YES Bank, Mashreqbank, ABN AMRO, Standard Chartered and now HSBC . The last 9 years with HSBC has been in the Security risk function .