Policy Update: DoT relaxes Work from Home (WFH) norms under OSP Regime

13th March, 2020, New Delhi: In the wake of Coronavirus (COVID-19) spread, NASSCOM earlier this month made a detailed representation to the Government highlighting the concerns relating to health and safety of people employed in the tech sector and the consequential impact on the business continuity and sought relaxation from conditions (such as PPVPN, bank guarantee etc.) related to Work from Home (WFH) under the Other Service Providers (OSP) regime.

We are pleased to share that after series of deliberations and Government engagements, the Department of Telecommunications (DoT) vide notification (No. 18-5/2015-CS-I) dated 13th March 2020, has amended the Other Service Providers (OSP) terms and conditions related to WFH. These amendments are in line with NASSCOM recommendations, which are as follows:

- The condition related to bank guarantee is now removed
- The condition related to requirement of establishing connectivity through PPVPN has also been relaxed and organizations have been allowed to use their enterprise VPN with Static IP connectivity
- The requirement of seeking prior permission from authorities has been exempted and companies can now intimate the authorities before starting WFH facility

The above relaxations are valid **upto 30th April, 2020**. Please [click here](#) to view the copy of the notification.

For any further query, kindly reach out to deepak@nasscom.in and asaggarwal@nasscom.in.